Australia's Retail Payments Reforms

Andrew Stone Reserve Bank of Australia



Retail Payments Reforms

Four topics

- The RBA's credit/charge card reforms
- The RBA's debit card reforms
- Governance and technology issues
- 2007-08 Review



Credit Card Reforms

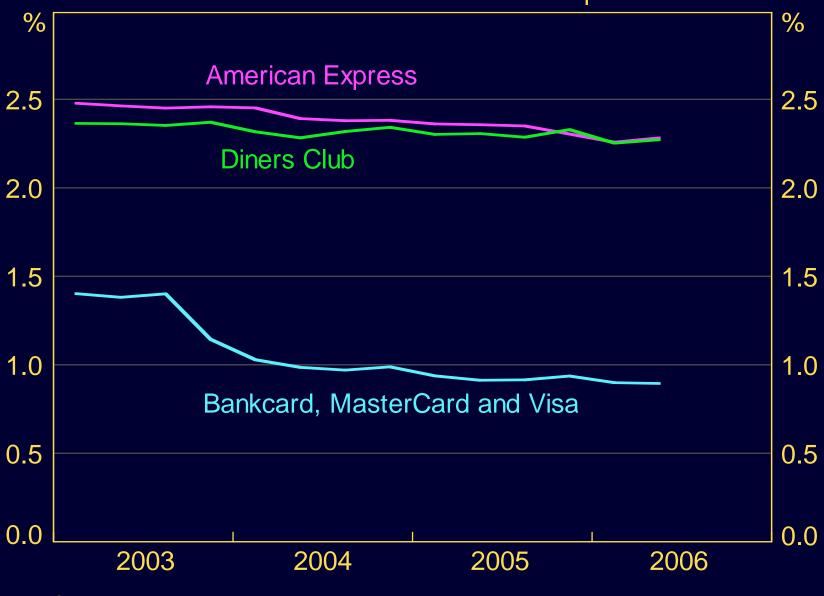
Four main elements:

- Interchange fee Standard for 4-party schemes
- Remove restrictions on merchants
 - No surcharge, anti-steering
- Improved access arrangements (SCCIs)
 - Schemes' acquirer/issuer balance rules also amended
- Increased transparency



Merchant Service Fees

Per cent of transaction values acquired



Source: RBA



Merchant service fee reductions

- Net savings around \$730m p.a.
- Savings flow to consumers including those without a credit card



Changed price signals to cardholders

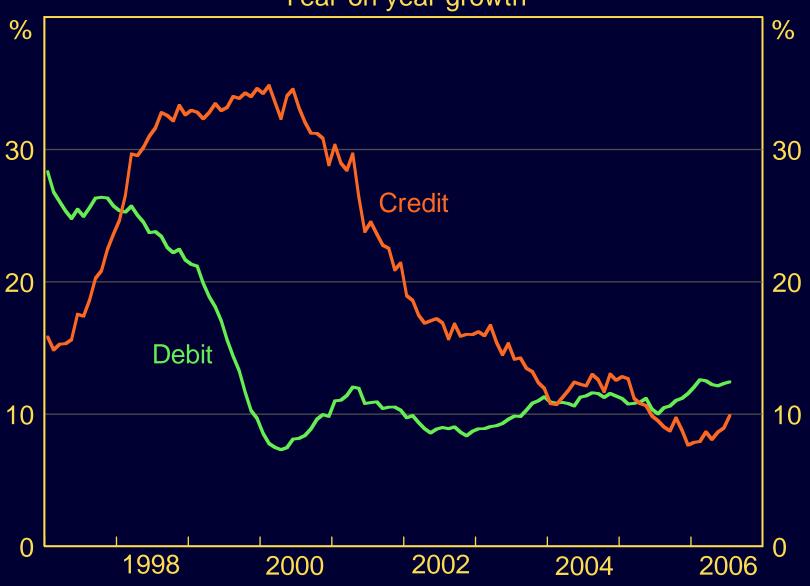
- Reduced reward points
- Some surcharging
- Increased annual/reward scheme fees

Effect on payment patterns?



Value of Card Payments

Year-on-year growth



Source: RBA



Increased competition in card issuing and acquiring

 Drop in 4-party merchant service fees since 2003 exceeds interchange fee cut



Increased competition in card issuing and acquiring

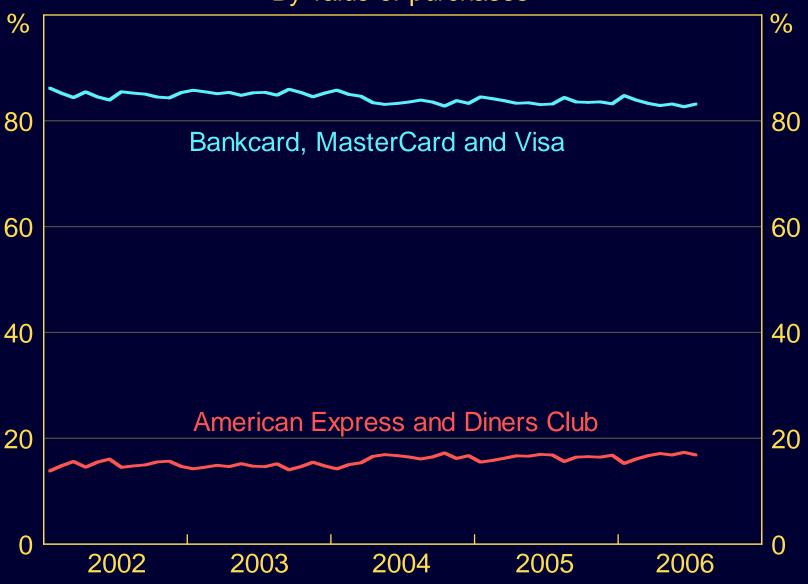
 Drop in 4-party merchant service fees since 2003 exceeds interchange fee cut

Little change in 3-party vs 4-party market shares



Market Shares of Card Schemes

By value of purchases





Finalised more recently – primarily April 2006

- Reforms cover the EFTPOS and scheme debit systems
- Form a package with the credit card reforms
- Later implementation partly due to legal hurdles (Australian Competition Tribunal ruling; challenge to EFTPOS designation)



Four main elements

- EFTPOS interchange Standard
- Visa Debit interchange Standard
- EFTPOS Access Code/Regime
- Removal of 'honour all cards' restrictions in the scheme credit and debit systems



Reforms complement the earlier credit card changes

Unbundle acceptance decisions for merchants

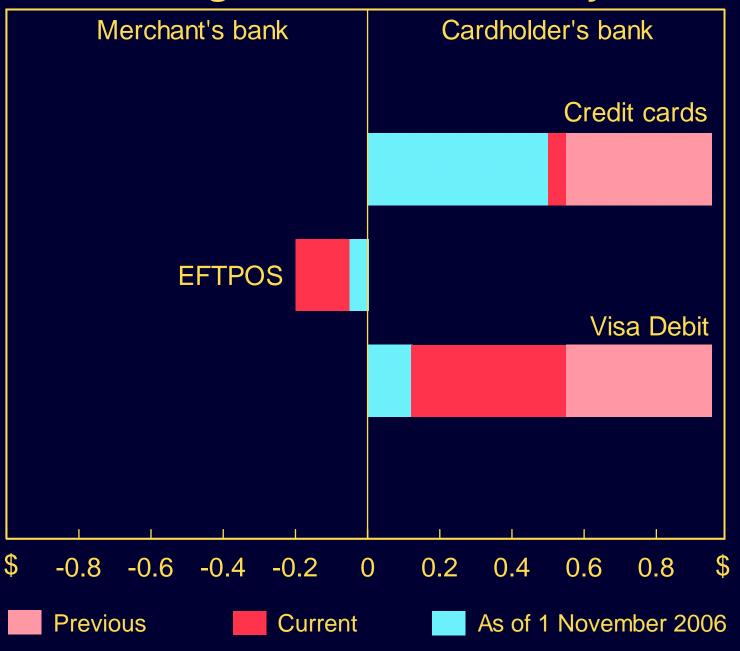


Reforms complement the earlier credit card changes

- Unbundle acceptance decisions for merchants
- Reduce interchange differentials between EFTPOS, scheme debit and credit cards



Interchange Fees on a \$100 Payment





Governance and Technology

Bank's reforms so far have focussed on

- Interchange fees
- Access
- Restrictions on merchants
- Transparency

Reforms should enhance competition/efficiency within the *current* retail payments framework

What about dynamic efficiency?



Governance and Technology

- Impact of bilateral vs multilateral linkages?
 - Lack of strong central entities able to drive change in systems where co-operation by many participants is required



Governance and Technology

- Impact of bilateral vs multilateral linkages?
 - Lack of strong central entities able to drive change in systems where co-operation by many participants is required
- RBA looking to promote awareness and encourage industry-led response, rather than mandate solutions



Future Steps

2007-08 Review

- Flagged in 2002 as part of the credit card reforms
- RBA seeking views from interested parties on structure and scope
 - RBA sees periodic and public review as very important

