# A Mixed Duopoly in Interbank Payment Services

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#### Abstract

In this paper, we study the coexistence of cash and electronic payments, introducing some distortions in the payments markets to understand the widespread use of cash, specially in emerging countries. Lagos and Wright (2005) theoretical approach allows us to model explicitly the frictions in the exchange process considering money as essential. We introduce in this framework theft and informality (measured by tax evasion), as factors affecting cash usage, and competition with an electronic payment platform. Considering heterogeneity in the seller's side by assuming different levels of productivity we find the factors that explain the use of cash or electronic payments. If a public provider enters the market with a less expensive platform the fees charged by the private provider would adjust to the cost level of the public platform, decreasing the use of cash in the economy.

**Keywords**: Cash, payment methodss, payments services, electronic payments, instant payments.

JEL Classification: E40, E41, E42, E44

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## Introduction

Rapid improvements in information technology and communications have led to a growing transformation in financial services, especially payment systems have undergone substantial innovation over the years. New payment methods, platforms, and channels have been introduced and, for retail payments innovations have addressed the entire value chain, closing service gaps and increasing the speed of payments.

The payments industry is experiencing a shift driven by the need for faster, cheaper, and more convenient means of making payments. In many countries, central banks and monetary authorities have recently promoted faster payment systems (FPS) to provide a real-time, 24/7 fund-transfers (BIS, 2016). Over 60 jurisdictions have already launched FPS and a number of countries are planning to implement such systems in the coming years (CPMI-FPS, 2021).

Recently, digitalization in retail payments in emerging economies have increased rapidly, partially induced by the Covid-19 pandemic. Although strong growth in FPS volumes was observed between 2020 and 2022 in some Latin-American countries, such as Mexico, Brazil, Colombia, Chile, and Perú, some problems still prevail in the provision in terms of access, use, and acceptance of electronic instruments (FIS, 2020).

Despite these advancements, cash continues to dominate as the default mode of payment in the low-value retail segment, due mainly to a lack of financial inclusion or the absence of alternative, secure, low-cost payment methods. Around the world, 1.7 billion adults are tied to cash as their only payment methods, as they do not have a transaction account (World Bank, 2017). In Colombia, around 75% of individuals prefer cash to other payment instruments (Banco de la República, 2022), and the demand for cash (real pesos per capita) has grown annually above 5 % in the last 15 years (Arango-Arango et al, 2020).

The existence of market failures in the provision of electronic payments, the lack of interoperability between platforms and segmentation in the markets, have maintained the dominance of cash. All this, added to the benefits of using cash such as those related to tax evasion, could lead cash to continue being preferred in transactions, despite the existence of certain costs like theft. These distortions and inefficiencies in the payments market can lead to a mix of payments that does not correspond to the socially optimal provision.

As payment services are essential to the well-functioning of the economy, governments (and central banks) face key policy questions. In order to guarantee a safe, efficient, and relevant payment system they have to weigh their role in the regulation of the payments ecosystem against their involvement in the provision of payment infrastructures. In this sense, they are asking if public provision of new payments technologies may fill up the gaps left by the private sector, to bring the economy closer to the public policy objectives. Indeed, a public provider may promote competition, innovation, and the entry of new players in the payment's ecosystem.

Many emerging economies have opted for the public provision of FPS as a bet to leverage on interoperability, network effects and scale economies at the same time as solving coordination failures in the market for faster payments. This is the case of Brazil with its FPS PIX, which in a very short time, was able to bring onboard two thirds of its adult population (Duarte et al., 2022). In other jurisdictions the private sector has developed instant payment solutions based on closed networks that create a fragmented market of walled mobile payment gardens. This has been the case in Colombia in the resent past, although, in 2018, the private sector launched an FPS Transfiya. However, this system, as many private FPS in other economies, has a limited number of payment service providers as participants, lacks interoperability with other payment rails, is limited to few use cases such as person to person and hardly make inroads into other payment flows such as person to merchants, excluding a large share of retail transactions (Arango-Arango, Ramirez-Pineda y Restrepo-Bernal, 2021).

The case for public provision of an FPS infrastructure is relevant as a policy mechanism to induce de private sector to enhance its fast payment solutions. The competition of private and public infrastructures is not foreign to the provision of payment services. For large value payment systems, in Europe the public utility TARGET competes with EURO1, the private one, and in the US Fedwire (public) competes with CHIPS (private). In the case of retail payment systems, the Fed has announced the implementation of an FPS (FedNow) that would compete with RTP, the private FPS launched by the Clearing House. In Colombia, CENIT, the public ACH owned by the central bank, competes with ACH Colombia, the private provider of interbank transfers in batch.

This paper gives a theoretical basis and key insights to the discussions regarding public provision of new payment services when the market is already served by private suppliers. It also makes an important contribution to the understanding of how public provision shall improve the payments ecosystem in terms of safety and efficiency, increasing the welfare of final users by lifting the existing inefficiencies.

## **General Framework**

A framework to study these topics is the New Monetarism Theory, which is a macroeconomic approach that considers micro-foundations for institutions that facilitate the process of exchange, like money, banks, financial intermediaries, etc. This theory makes explicit the frictions in trade that makes money essential.

A relatively new sub-branch of this theory studies the economics of payments, involving the study of payments systems, particularly among financial institutions, giving the theoretical tools to analyze frictions in payments markets.

Following this approach, we introduce cash and an electronic payment instrument as means of payment alternatives. The coexistence in the economy of two or more payment methods depends on the costs and benefits that each one has for the different agents in the economy. In this way, agents (buyers or sellers) may choose among payment instruments depending on their net benefits.

In this sense, agent's payment decisions are affected by some factors like theft and informality (measured by tax evasion), that are involved in cash transactions, and affect the general equilibrium outcome and social welfare. In this paper, theft is introduced as a cost for sellers to accept cash payments because they can be robbed with some probability.

Tax evasion could be another important issue for cash payments, especially in emerging economies, where some merchants could prefer to remain in the informal sector to evade taxes. In this context, tax evasion could be interpreted as a measure of the informality level in the economy.

Heterogeneity between agents is also important to understand why people choose one payment method or another to make their payments, depending on their own characteristics or preferences. In this paper, we consider heterogeneity on the sellers' side, by assuming that they have different levels of productivity according to their size. Small merchants, who could have a low level of productivity, may prefer to accept cash payments because they are less expensive or because of the possibility of evading taxes. Considering all these factors and assumptions in the Lagos and Wright setup, we identify the inefficiencies and distortions in the payments market by comparing the first-best solution with the equilibrium solution in each market (one for cash and one for electronic payments).

Finally, when there is no charge to the sellers or buyers for using the electronic platform, it could be interpreted as the case when a public provider offers these services as a free public good. By comparing these equilibrium conditions with the case when there is a private monopoly that maximizes its profits, given a cost of provision of the platform and a fee charged to the sellers, we find the conditions that must be satisfied to have a mixed duopoly in the provision of payment systems.

## **Basic Setup**

The benchmark model has the following main assumptions, which are shown in Figure 0.1. Time is discrete and continues forever t = 0, 1, ... and all agents

discount the future at the rate  $\beta$ .

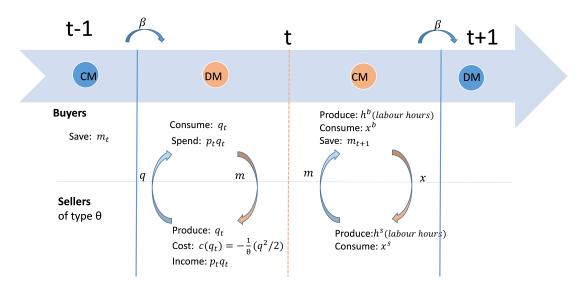


Fig. 0.1: Basic Setup

There is measure one of both buyers and sellers. Each period is divided into two subperiods (day and night). During the day, trade occurs in a decentralized market (DM). Some agents can produce but do not want to consume (known as sellers). They produce a good q, which is specialized and non-storable, at a cost  $c(q;\theta)$ , where  $\theta$  is a measure of their productivity: The higher  $\theta$  the less costly it is to produce the DM good. Also, it is increasing and convex:  $c'(q;\theta) > 0, c''(q;\theta) > 0$  and  $c(0;\theta) = 0$ . For example,  $c(q;\theta) = \frac{1}{\theta}q^2/2$ . We assume  $\theta$  is uniformly distributed over the interval [0, 1]. Other agents in this market want to consume but cannot produce (known as buyers). The utility they get by consuming the good is u(q). The utility function is increasing and concave, u'(q) > 0, u''(q) < 0 and u(q) = 0. In each period, the DM price  $p_t$ is determined in a Walrasian market.

During the night, there is a centralized market (CM) where both sellers and buyers can produce and consume. Agents produce a general good, which is not storable x. They have a linear utility function U(x, h) = x - h. Agents are endowed with labour h and the production function is linear, so one unit of labour produces one unit of good h = x. Agent's utility functions are separable across subperiods.

The central bank provides money, which is intrinsically useless, divisible and storable, in a quantity  $M \in \mathbb{R}_+$ . We denote by  $\phi$  the value of money in terms of the good q. So that, the real value of money in each period is given by:  $\phi_t M_t$ . Also, when the nominal price of the DM good paid by buyers is  $p_t$ , the real price is given by  $\phi_t p_t$ . The central bank adjusts the money supply  $M_t$ by making transfers to buyers in the CM. The money supply grows at a rate  $\gamma$ , so that in a stationary equilibrium the amount of real balances is constant  $\phi_t M_t = \phi_{t+1} M_{t+1}$ , and inflation is given by  $\phi_t / \phi_{t+1} = \gamma$ .

## First Best solution

The first best solution is obtained by solving the following optimization problem for the society. Since preferences are lineary in the CM for all agents, all the redistribution effects do not have any impact on aggregate social welfare. So the planner's problem is given by:

$$\max_{\{q(\theta)\}} u\left(\int q(\theta)d\theta\right) - \int \left[\frac{1}{\theta}\frac{q(\theta)^2}{2}\right]d\theta.$$

From the first order conditions with respect to an arbitrary  $q(\theta)$ , we obtain,

$$\theta u'\left(q^*\right) = q^*\left(\theta\right)$$

where  $q^* = \int q^*(\theta) d\theta$ . Given that  $\theta$  has a uniform distribution  $\int_0^1 \theta d\theta = \frac{1}{2}$  and integrating the first order condition over all  $\theta$ , we find the optimal quantity  $q^*$  from the following equation:

$$\frac{u'(q^*)}{2q^*} = 1 \tag{0.1}$$

which implies that the marginal utility for all the buyers have to be equal to the average marginal cost of the sellers (given that they do not have the same cost). So that, the disutility generated by the production of the good must be equal to the utility that it gives to other agents in the society.

# The Model: Two payment methods with frictions

We first consider the benchmark case where the electronic payment instrument and cash are provided by a public authority at no cost. Then, we consider the private provision of the electronic payment method by a monopolistic firm. Finally, we discuss the mixed duopoly case where a private firm would compete with a public provider who would price its service at marginal cost.

#### 1 First Setup: Public provision

We assume buyers are anonymous and lack commitment. Therefore sellers requires a payment instrument in the DM. In the basic setup, we introduce two payment methods, one is cash that is issued by the central bank and the other could be interpreted as an electronic payment. The latter works like a debit card: sellers have to incur a cost in order to acquire the terminal while buyers can get a card for free. A buyer who meets a seller with a terminal in the DM can swipe the card for the amount of the purchase. Then the electronic card company can enforce the repayment of the buyer in the following CM. Therefore while buyers are constrained by their cash holding when they use cash (they face a cash in advance constraint), they are not constrained when they pay digitally.

For simplicity, we assume that there is a market for each payment method in which the other payment instrument is not accepted. This means that, e.g. a buyer holding cash cannot trade in the market where only the electronic payment instrument is accepted. However, in each market, buyers and sellers maximize their value functions to choose the optimal quantity of goods they want to buy or sell given the amount of payment methods they hold. We assume some technological constraints on each payment instrument: cash payments are subject to theft, unlike electronic payments. However, cash payments can be hidden and therefore it can be used to evade taxes, while agents cannot hide electronic payments. (see Figure 1.1).

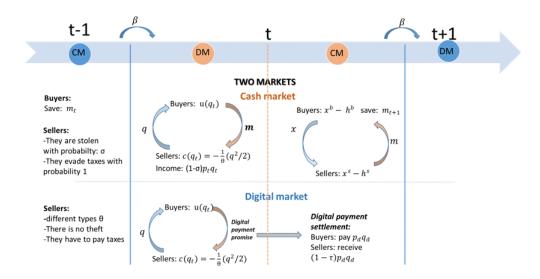


Fig. 1.1: Two payment methods with frictions

To be precise, we assume that cash can be stolen from sellers with a probability  $\sigma$  at the end of the previous period (in CM). Therefore they enter to the decentralized market (DM) in the next period with a fraction  $(1 - \sigma)$  of the money they obtained in the previous period (CM).

We model tax evasion as a benefit of cash transactions, assuming that with probability  $\varepsilon$  sellers can evade and not pay taxes (without being caught) when

they accept cash. Otherwise, by accepting electronic payments, sellers have to pay taxes  $\tau$  with probability 1.

We suppose buyers have no cost of accessing the electronic payment. Therefore, buyers will always hold this instrument. Sellers however, can only accept one payment method in the DM, and they choose which one to accept. We guess and verify that all sellers with productivity level below a threshold  $\bar{\theta}$  prefer to accept only cash, while all sellers with a higher productivity prefer to accept electronic payments. This translates in an endogenous market segmentation for payments: A fraction  $\pi = \hat{\theta}$  of sellers accept cash while the remaining  $1-\bar{\theta}$  only accept electronic payments.  $\bar{\theta}$  is given by the productivity level that leaves the seller with that productivity level indifferent between accepting cash or electronic payments, so that the profits for this seller are the same in both markets.

It will be useful to define the mean productivity in both cash and electronic payment markets. In the cash only market, the mean productivity is  $\int_0^\theta \theta d\theta = \frac{\bar{\theta}^2}{2}$ , while in the market with electronic payments it is  $\int_{\bar{\theta}}^{1} \theta d\theta = \frac{(1-\bar{\theta}^2)^{0}}{2}$ .

#### The cash market:

• Buyers' problem is such that they choose the optimal amount of money to maximize the value function in the centralized market  $W(\tilde{m})$ , considering the value function in the decentralized market, where they can trade with probability  $\pi$  in the cash market and with probability  $(1 - \pi)$  in the electronic market.

$$W(\tilde{m}) = \max_{x,h,m} x - h + \beta \left[ \pi V_{cash}(m) + (1 - \pi) V_{electronic}(m) \right]$$

s.t.

$$x - h = \phi \tilde{m} - \phi m$$

where:

 $V_{electronic}(m)$  is the value function in DM next period when they trade with electronic payments:

$$V_{electronic}(m) = \max_{q_d} \quad u(q_d) - \phi p_d q_d + W(m)$$

 $V_{cash}(m)$  is the value of cash in DM next period and is given by:  $V_{cash}(m) = \max_{q} u(q) + W(m - pq)$ subject to  $\phi pq \le \phi m$ 

Using quasi-linearity, we can write:  $W(m - pq) = -\phi pq + W(m)$ . And from the first order condition with respect to q we know that:

$$u'(q) - (1+\lambda)\phi p_{t+1} = 0 \tag{1.1}$$

Substituting these expressions in  $W(\tilde{m})$ , we can solve the problem for m and get the following first order condition,

$$-\phi_t + \beta \left(\pi \lambda \phi_{t+1} + W'(m)\right) = 0$$

where the marginal value of unspent cash is  $W'(m) = \phi_{t+1}$ . Substituting  $\lambda$  from 1.1, we get the Euler-equation in the cash market:

$$\frac{\phi_t}{\beta\phi_{t+1}} = 1 + \pi \left(\frac{u'(q_{t+1})}{\phi_{t+1}p_{t+1}} - 1\right)$$
(1.2)

• Sellers' problem: given that they face theft with a probability  $\sigma$  when they accept cash, they only receive a fraction of what buyers paid  $(1 - \sigma) \phi pq$ . They can also evade taxes with probability  $\varepsilon$  if they receive cash. So that, they receive a fraction  $(1 - \tau (1 - \varepsilon))$  of the cash payment. The seller's problem is the same no matter which event comes first. Given the real price in the DM is  $\phi p$ , a seller of type  $\theta$  supplies q to maximize the following expression:

$$\max_{q} \left(1-\sigma\right) \left(1-\tau \left(1-\varepsilon\right)\right) \phi p q - c\left(q;\theta\right)$$

Using  $c(q) = \frac{1}{\theta}q^2/2$ , we get the optimal supply:

$$q(\theta) = \theta (1 - \sigma) (1 - \tau (1 - \varepsilon)) \phi p \tag{1.3}$$

Therefore more productive sellers (high values of  $\theta$ ) are also "larger" in the sense that they have more sales.

The total supply in this market is given for the aggregate quantities  $q(\theta)$  offered by the sellers of low type  $\theta \leq \overline{\theta}$ :

$$\int_{0}^{\bar{\theta}} q\left(\theta\right) d\theta = (1-\sigma)\left(1-\tau\left(1-\varepsilon\right)\right)\phi p \int_{0}^{\bar{\theta}} \theta d\theta = \frac{\bar{\theta}^{2}\left(1-\sigma\right)\left(1-\tau\left(1-\varepsilon\right)\right)\phi p}{2}$$

• Market clearing requires that the above expression equals total demand  $q_t$  and solving for the (real) price we obtain:

$$\phi_t p_t = \frac{2q_t}{\bar{\theta}^2 \left(1 - \sigma\right) \left(1 - \tau \left(1 - \varepsilon\right)\right)} \tag{1.4}$$

• Substituting this equation in the Euler equation (1.2) we get the equilibrium allocation q in the cash market:

$$\frac{\gamma}{\beta} = 1 + \bar{\theta} \left[ \frac{u'(q)}{2q} \bar{\theta}^2 \left( 1 - \sigma \right) \left( 1 - \tau \left( 1 - \varepsilon \right) \right) - 1 \right]$$
(1.5)

where we have used  $\pi = \bar{\theta}$  and in steady-state we have:  $q_t = q_{t+1} = q$  and  $\gamma = \frac{\phi_t}{\phi_{t+1}}$ .

Rewritten this expression we have:

$$\frac{u'(q)}{2q} = \frac{\gamma - \beta \left(1 - \bar{\theta}\right)}{\beta \bar{\theta}^3 \left(1 - \sigma\right) \left(1 - \tau \left(1 - \varepsilon\right)\right)} \tag{1.6}$$

#### The electronic market:

• In the electronic market, buyers' maximizes their value function in DM to optimize the quantity of the good demanded in this market  $q_d$ .

$$\max_{q_d} u\left(q_d\right) - \phi p_d q_d$$

with first order condition,

$$u'(q_d) = \phi p_d \tag{1.7}$$

• Sellers in the electronic market do not face theft  $\sigma = 0$ , but they cannot evade taxes  $\varepsilon = 0$ : They pay taxes  $\tau$  for sure to the government and they receive only a fraction of the payment  $(1 - \tau) \phi p_d q_d$ . In the DM with electronic payment a seller with productivity  $\theta$  maximizes the following objective function :

$$\max_{q_d} \left(1 - \tau\right) \phi p_d q_d - \frac{1}{2\theta} q_d^2$$

from which we obtain the following first order condition:

$$q_d(\theta) = \theta (1 - \tau) \phi p_d \tag{1.8}$$

Therefore, the total supply in the electronic market from the sellers with high productivity (high type  $\theta \geq \overline{\theta}$ ):

$$\int_{\bar{\theta}}^{1} q_d\left(\theta\right) d\theta = (1-\tau) \phi p_d \int_{\bar{\theta}}^{1} \theta d\theta = (1-\tau) \phi p_d \frac{\left(1-\bar{\theta}^2\right)}{2}$$

• Using market clearing and equalizing this expression with the total demand q we obtain:

$$\phi_t p_{d_t} = \frac{2q_{d_t}}{\left(1 - \bar{\theta}^2\right)\left(1 - \tau\right)} \tag{1.9}$$

• Substituting this equation in the Euler equation we get the equilibrium allocation  $q_d$  in the electronic market:

$$\frac{u'(q_d)}{2q_d} = \frac{1}{\left(1 - \bar{\theta}^2\right)(1 - \tau)}$$
(1.10)

### Finding $\bar{\theta}$ :

To find the level  $\overline{\theta}$  where sellers are indifferent between accepting cash or electronic payments we equalize the sellers' profits in both markets:

- Profits in cash market:  $(1 \sigma) (1 \tau (1 \varepsilon)) \phi pq \frac{1}{2\theta} q^2$
- Profits in electronic market:  $(1 \tau) \phi p_d q_d \frac{1}{2\theta} q^2$

substituting the optimal quantities q and  $q_d$  in each market from equations (1.5) and (1.9) and  $\phi p$ ,  $\phi p_d$  from equations (1.4) and (1.8), we obtain<sup>1</sup>:

$$\bar{\theta} = \sqrt{\frac{q}{q+q_d}}.$$
(1.11)

The equilibrium conditions in this setup with a electronic platform without cost, heterogeneity in the sellers' side, theft of cash and tax evasion are given by:

1. Stationary equilibrium allocation in the cash market (equation 1.6):

$$\frac{u'\left(q\right)}{2q} = \frac{\gamma - \beta\left(1 - \theta\right)}{\beta\bar{\theta}^{3}\left(1 - \sigma\right)\left(1 - \tau\left(1 - \varepsilon\right)\right)}$$

2. Stationary equilibrium allocation in the electronic market (equation 1.10):

$$\frac{u'\left(q_d\right)}{2q_d} = \frac{1}{\left(1 - \bar{\theta}^2\right)\left(1 - \tau\right)}$$

3. Optimal threshold of sellers in each market (equation 1.11):

$$ar{ heta} = \sqrt{rac{q}{q+q_d}}$$

Comparing these results with the optimal condition (equation 0.1) we find that the frictions introduced in our model creates some distortions in the equilibrium allocations for both markets. In the cash market, the distortions are given by inflation  $\gamma$ , theft  $\sigma$  and tax evasion  $\varepsilon$ ; while in the electronic market only taxes have a direct impact  $\tau$  on the equilibrium allocations. Moreover, given that there is segmentation in the seller's side, these frictions have an indirect impact in the traded quantities in both markets via the level of indifferent sellers between the two markets  $\bar{\theta}$ .

The equilibrium allocation in the cash market q is affected positively by the amount of taxes  $\tau$  and the probability of evasion  $\varepsilon$ , so that if taxes increase and the probability of evasion is high, the sellers prefer to accept cash and the quantity traded in this market increases. The impact of an increase in inflation  $\gamma$  and theft  $\sigma$  on the equilibrium allocation in the cash market is negative because these are costs for the sellers of accepting cash. Finally, if the level of sellers who are indifferent between the two payment methods is high, so that more sellers prefer to accept cash than the electronic payment, then the quantity traded in the cash market increases.

In the electronic market, the equilibrium allocation is affected negatively by the level of taxes and the amount of sellers that accept cash. It means that if taxes are high less sellers will accept electronic payments and the quantity

<sup>&</sup>lt;sup>1</sup> So that: profits in cash are given by  $\frac{2\bar{\theta}q^2}{\bar{\theta}^4}$ , and profits in electronic market are:  $\frac{2\bar{\theta}q_d^2}{(1-\bar{\theta}^2)^2}$ 

traded decreases. The same happens if more sellers prefer to accept cash than the electronic mean.

The impact of inflation and theft on the level of sellers that are indifferent between the two markets  $\bar{\theta}$  is negative. It means that less sellers accept cash when the costs of inflation and theft are high. In contrast, when the level of taxes and the probability of evasion are high, sellers prefer to accept cash, then the quantity of sellers accepting cash increases.

### 2 Second Setup: Private monopoly provision

Next, we suppose that there is only one private provider of the electronic payment platform, who charges a positive fee  $\psi > 0$  directly to final users. We assume that the buyers do not face any cost to use this platform, so that all of them have access to both payment methods (cash and electronic), which implies that there is not distortion in the buyers' side. In this case, only sellers who want to access to this platform are charged with the fee. Now, the existence segmentation in the payments market is affected by the platform's fee, so that the amount of sellers who accept cash depends on this fee  $\bar{\theta}(\psi)$ . For simplicity, we assume that the electronic platform's fee does not depend on the quantity that is traded in this market  $q_d$ , so it is fixed and maximizes the monopolist's profits.

The problem for buyers and sellers in the cash and the electronic market in terms of the quantities traded does not change. So the equilibrium conditions in both markets are maintained (equations 1.6 and 1.10), only the number of sellers in each market changes  $\bar{\theta}$ , because the sellers' profits in the electronic market are affected directly by the fee and both market's profits are affected indirectly by  $\bar{\theta}(\psi)$ .

The profit in the cash market is:

$$(1-\sigma)\left(1-\tau\left(1-\varepsilon\right)\right)\phi pq - \frac{1}{2\theta}q^2 = \frac{2\theta\left(\psi\right)q^2}{\bar{\theta}\left(\psi\right)^4}$$

while the profit in the electronic market is:

$$(1 - \tau) \phi p_d q_d - \frac{1}{2\theta} q_d^2 - \psi = \frac{2\bar{\theta}(\psi) q_d^2}{\left(1 - \bar{\theta}(\psi)^2\right)^2} - \psi$$

Equalizing both expressions we obtain:

$$\psi = \frac{2\bar{\theta}\left(\psi\right)q_d^2}{\left(1-\bar{\theta}\left(\psi\right)^2\right)^2} - \frac{2\bar{\theta}\left(\psi\right)q^2}{\bar{\theta}\left(\psi\right)^4}$$

From the Euler's equation in both markets we substitute q and  $q_d$  to get:

$$\psi = \frac{\bar{\theta}(\psi)}{2} \left[ (1-\tau) u'(q_d) - \frac{\bar{\theta}(\psi) \beta (1-\sigma) (1-\tau (1-\varepsilon)) u'(q)}{\gamma - \beta (1+\bar{\theta}(\psi))} \right]^2$$
(2.1)

#### Monopoly problem:

The private platform chooses a fee  $\psi$  to charge to sellers of type  $\theta > \overline{\theta}$ , such that it maximizes its profit. The platform faces some costs related to the provision of the infrastructure and all the services needed to make electronic payments (as the provision of terminals and some operating costs). From equation (2.1), we have an expression for  $\psi$  in function of  $\overline{\theta}$ , so that solving the following problem for  $\bar{\theta}$  is equivalent to solve for  $\psi$ :

$$\max_{\bar{\theta}} \left( 1 - \theta \right) \left( \psi - cost \right)$$

$$s.t.\psi = \frac{\bar{\theta}(\psi)}{2} \left[ (1-\tau) u'(q_d) - \frac{\bar{\theta}(\psi) \beta (1-\sigma) (1-\tau (1-\varepsilon)) u'(q)}{\gamma - \beta (1+\bar{\theta}(\psi))} \right]^2$$

From the first order condition with respect to  $\bar{\theta}$  and equation 2.1. we find an expression for the optimal fee  $\hat{\psi}$ , which is a polynomial in  $\bar{\theta}$  and depends on all the parameters of the model. By making some assumptions for the parameters<sup>2</sup> and taking a CRRA utility function<sup>3</sup>, we solve this expression for  $\hat{\psi}$ . We find an inverse relationship between  $\hat{\psi}$  and the maximum level of sellers that accept cash  $\bar{\theta}$ , as expected. It means that if the private monopoly platform charges a high fee  $\psi \uparrow$ , less sellers will accept electronic payments  $(1 - \bar{\theta} \text{ decreases})$ . Figure 2.1. shows that if the level of taxes is high ( $\tau$  increases) sellers will prefer to use cash ( $\hat{\theta}$  increases). From figure 2.2. we observe that if inflation increases more sellers will prefer electronic payments instead of cash ( $\bar{\theta}$  decreases).

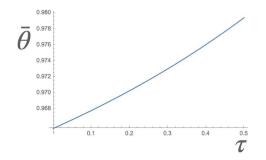


Fig. 2.1: Threshold of sellers and taxes

<sup>&</sup>lt;sup>2</sup> The assumptions we made are:  $\rho = 0.8$ ,  $\tau = 0.2$ ,  $\beta = 0.9$ ,  $\varepsilon = 0.2$ ,  $\sigma = 0.5$ ,  $\gamma = 1.02$  and cost = 0.5. $^{3}u(q) = \frac{q^{1-\rho}}{1-\rho}$  where  $\rho$  is the coefficient of relative risk aversion.

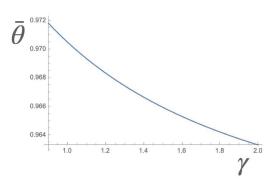


Fig. 2.2: Threshold of sellers and inflation

These results imply that if the electronic platform is provided by a private monopoly, which charges a fee to the sellers, the equilibrium allocations continue being suboptimal like in the public provision case, given that the distortions in both markets are the same. However, in the case of a private provider the equilibrium quantities are distorted by the fee, via the amount of sellers who are indifferent between the two markets  $(\bar{\theta})$ , because sellers face another cost if they want to access to the electronic platform. Now, more sellers prefer to accept cash ( $\bar{\theta}$  increases) given that the private electronic platform is more costly than the public one. It means that if the public provider does not charge any fee (or a low fee) to the sellers for using the electronic platform, it is more efficient for the economy to have only the public platform for electronic payments. However, given that the private provider faces some costs to provide the electronic platform it has no way to compete with the free public platform at zero cost.

#### 3 Third Setup: A Mixed Duopoly

In the mixed duopoly setup, the private provider competes with the public (government) provider. We assume that the government provider sets the fee  $\psi_g$  to the public cost  $cost_g$  of providing the payment service. Since there is no reason to believe that the public cost  $(cost_g)$  equals the private cost (cost), we have to consider several possible scenarios.

When the public technology is expensive,  $\psi_g = \cos t_g > \psi$ , the government cannot provide a viable payment service and the solution of the mixed duopoly is the same as in the previous section: the private monopoly.

When the public technology is in a medium range,  $\psi_g \in [cost, \psi]$ , the government can contest the market with the private payment service. Since  $\psi_g \leq \psi$ , the private provider has no choice but to match the public fee as otherwise the private provider would have no demand. If the private provider matches the fee, we assume that it obtains half the demand for electronic payment service:  $(1 - \bar{\theta}(\psi_g))/2$ , where  $\bar{\theta}(\psi_g)$  is the threshold of merchant's type when the fee is  $\psi_q$ . However, the private provider can do better by setting its fee below

but close to  $\psi_g$ ,  $\psi \uparrow \psi_g$ : the private provider then captures the entire market with profit (almost) equal to  $(1 - \bar{\theta}(\psi_g))(\psi_g - \cos t)$ . In this case, the public provider while usefully contesting the market only gets some residual demand, if any. The market is split between the two providers only in the knife-edge case where  $\cos t_g = \cos t$ .

Finally, if the government provider uses a better technology than the private provider  $(cost_g < cost)$ , the government can become the sole provider of electronic payments. It is however difficult to envisage that this could be the case.<sup>4</sup>

To conclude this section, a mixed duopoly in the electronic payments market will be possible only if both platforms (the public and the private) charges the same fee to sellers. It could be possible because the public also incurs some costs to provide the platform, although the costs of both providers could be different. The most efficient result is one in which the fee charged to the sellers for accessing to one or another platform is the same and it has to be equal to the lower cost of provision.

## Conclusions

This paper aims to contribute to the literature on the provision of payment services in markets with public and private operation. Electronic payments, in general, can have significant impacts on means of payment usage when there exist theft and tax evasion. Segmentation in payments systems limits the benefits of the existence of electronic payments given the incentives that some merchants have regarding the use of cash, mainly because the existence of some distortions in this market, as tax evasion. Although, cash theft could limit these incentives, it also imposes distortions on payments outcomes and welfare.

Policy instruments including direct policies on theft and tax evasion are important to solve these market failures. Moreover, the existence of a public provider in the electronic payments market could lead private networks to provide these servicest a lower cost and increase the coverage of digital payments and reduce cash usage. However, ceteris paribus, the lack of interoperability between platforms perpetuates some of the distortions associated with cash and limits the digitalization of payments. Future research would analyze how interoperability between platforms could impact means of payment usage and welfare.

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 $<sup>^4</sup>$  If this was possible, the government could always "give" its technology to the private provider, while competing with it at the same time.

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