

The international agenda for payments and market infrastructures

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1 October 2020

CEMLA Meeting of Heads of Financial Market Infrastructures

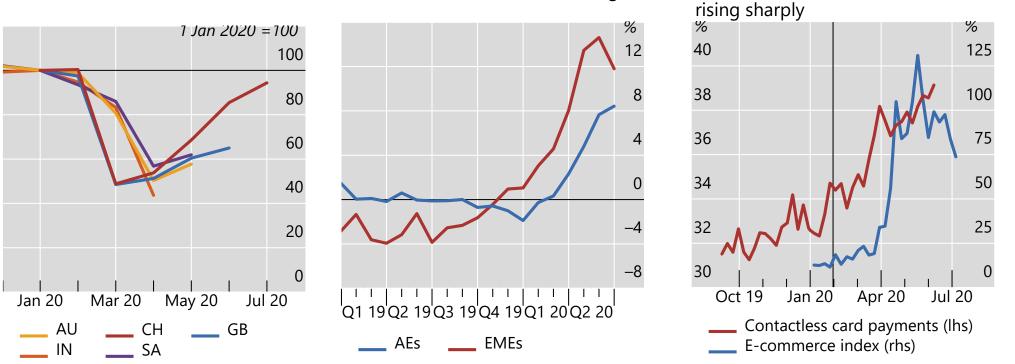


Payments amid the pandemic

Payments behavior is changing in the pandemic

Even as ATM withdrawals fall...

There is evidence of cash hoarding...

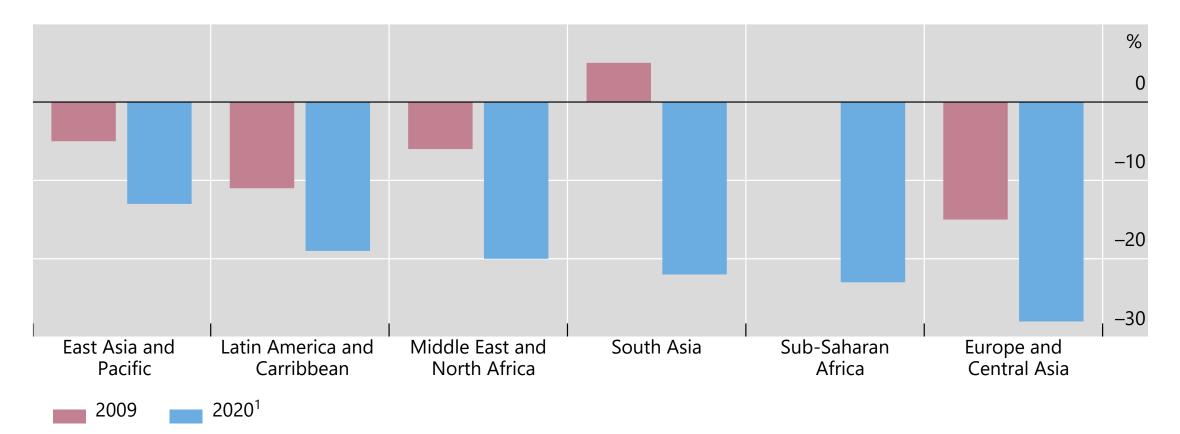


The black vertical line in the right-hand panel indicates 30 January 2020 (World Health Organization declares the Covid-19 outbreak a "public health emergency of international concern").

Sources: Auer, R, J Frost, T Lammer, T Rice and A Wadsworth, "Inclusive payments for the post pandemic world", SUERF Policy Note, September 2020.

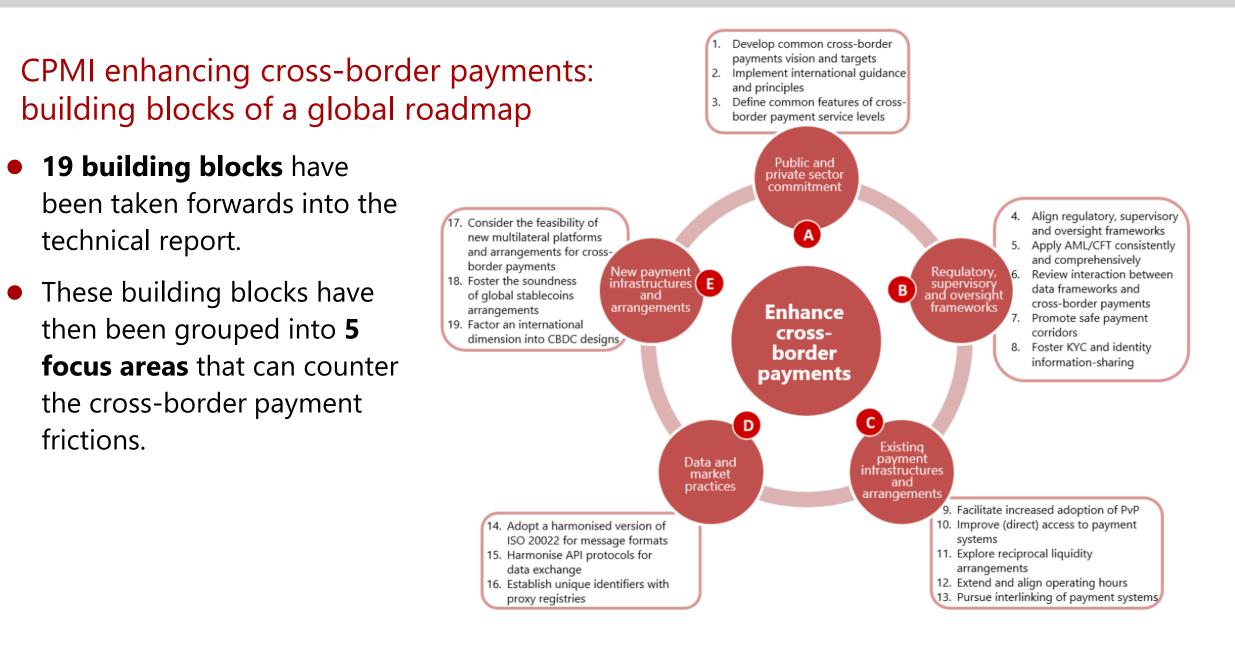
...and of contactless and remote payments

Global remittances decline



¹ 2020 data are projected figures.

Source: Pew Research Center, World Bank.

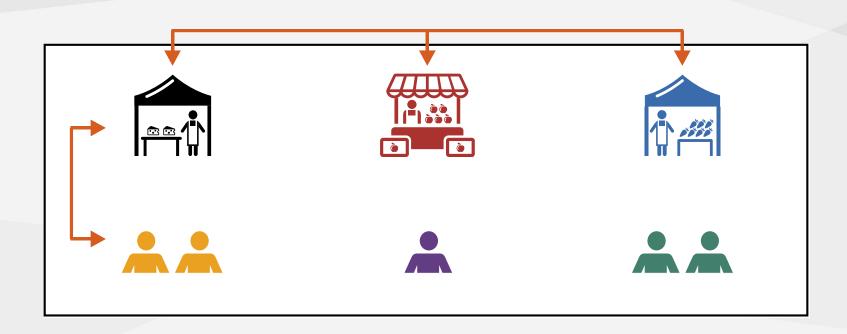


Source: CPMI (2020), *Enhancing cross-border payments: building blocks of a global roadmap*, Stage 2 report to the G20, July.

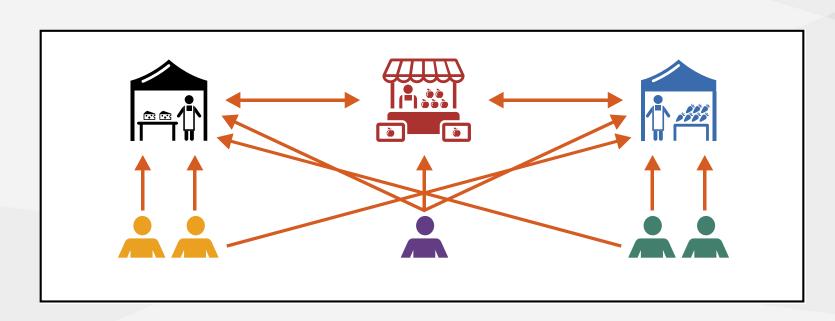


Central banks and payments in the digital era

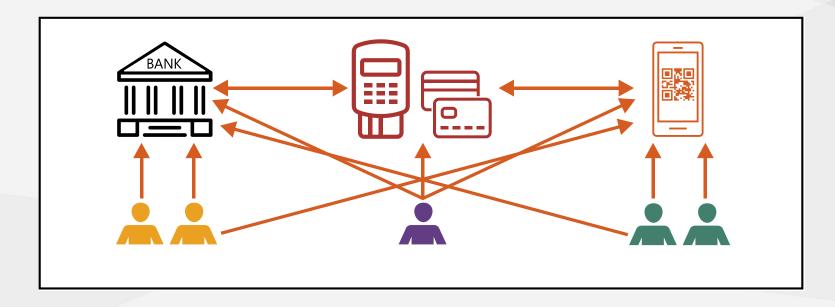
An open marketplace



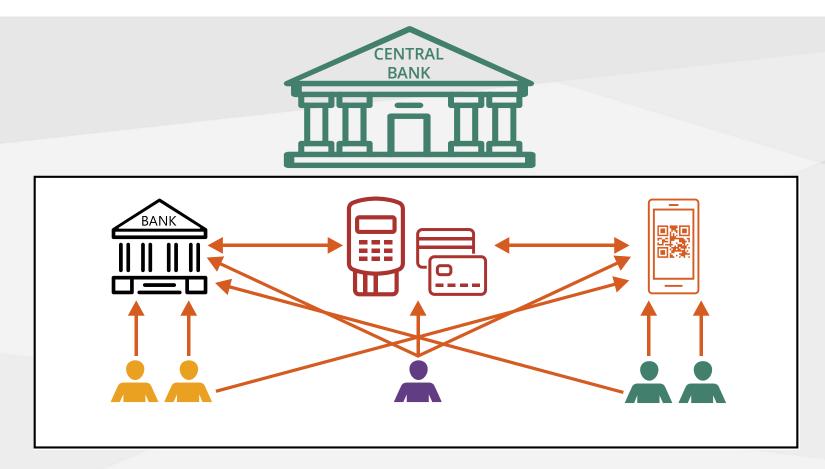
An open marketplace



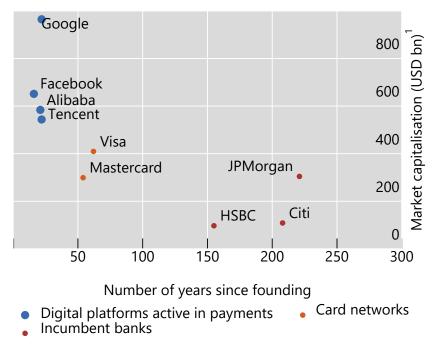
The payments marketplace



The payments marketplace



Digital platforms differ from traditional networks



Digital platforms scale quickly...

Traditional network	Today's digital platform
Network externalities	✓
Economies of scale and scope	✓
High fixed cost	Х
Low marginal cost	✓ May be even lower
x	Fully digital
х	Aggregator of data
x	Broad user base

...due in part to their characteristics

¹ As of 12 June 2020.

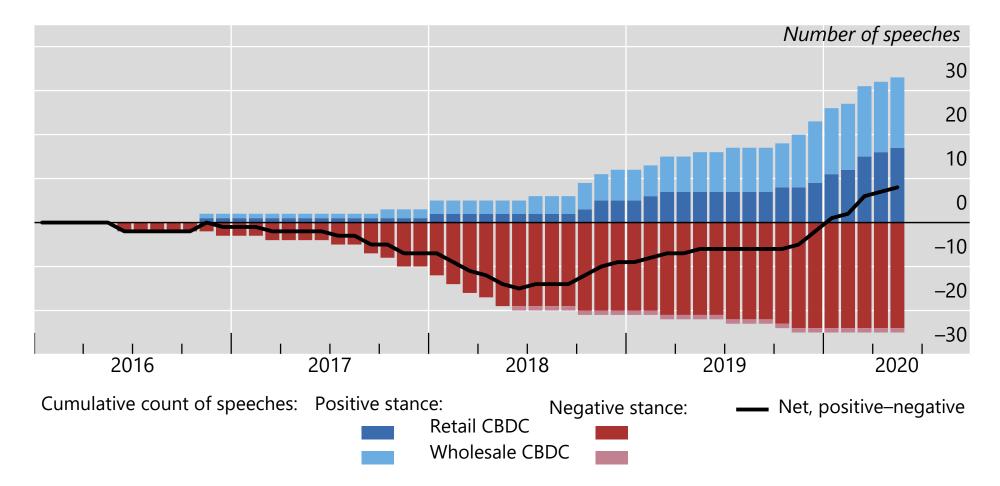
Source: BIS: "Central banks and payments in the digital era", Annual Economic Report 2020, Chapter III, June.

Central bank policies to improve efficiency

• As:

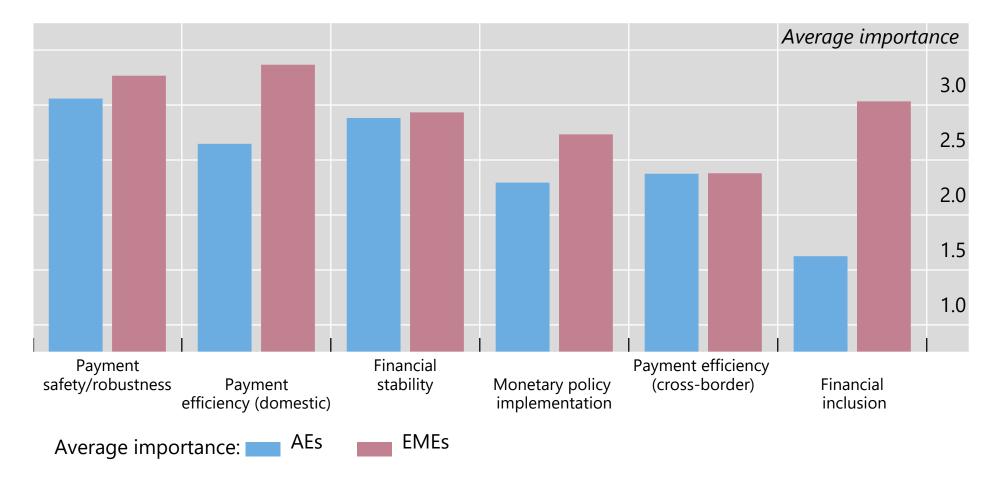
- **operator:** providing public infrastructures
- catalyst: promoting interoperability
- **overseer**: guiding and regulating
- Ensuring safety and integrity
- CBDC: designing safe and open payments for the digital economy

Central bank speeches on CBDCs are turning more positive



Source: Auer, R, G Cornelli and J Frost (2020), "Rise of the central bank digital currencies: drivers, approaches and technologies", BIS working paper, No 880, August.

Motivations for issuing a general purpose (retail) CBDC

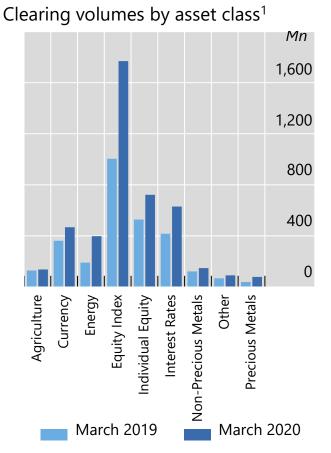


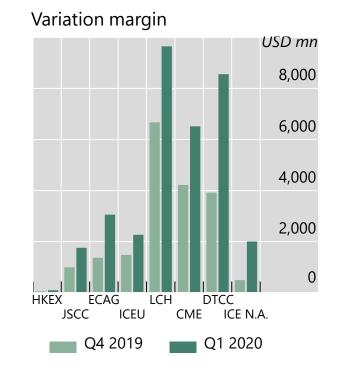
Source: C Boar, H Holden and A Wadsworth, "Impending arrival – a sequel to the survey on central bank digital currency", BIS Working Papers, no 107, January 2020.



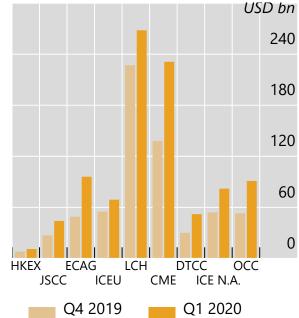
Financial Market Infrastructures amid the pandemic

Price volatility and large moves in asset prices led to significant increases in clearing volumes and margin calls at CCPs









¹ Figures comprise futures and options.

Source: CCP12, CCPs again demonstrate strong resilience in times of crisis, CCP12 Paper, July 2020.

Strategies used by FMIs to deal with the issues caused by the pandemic

- **Ensure staff availability:** FMIs have determined the minimum number of staff necessary to conduct their critical functions and have identified staff who can perform those functions.
 - protect staff's physical health;
 - support staff's ability to work remotely;
 - assist with staff's personal challenges.

Effective communication and incident management

- assessed and, as necessary, updated communication arrangements with internal and external stakeholders;
- FMIs re-evaluated their incident management procedures and tools.

Responding to additional stress events

Operational incidents

- Bring additional staff onsite in case of physical infrastructure incidents;
- Apply / review the information security arrangements while working-from-home;
- Longer time to recovery from operational glitches. Potential need to extend operating hours to deal with payment and settlement delays.

Financial stresses

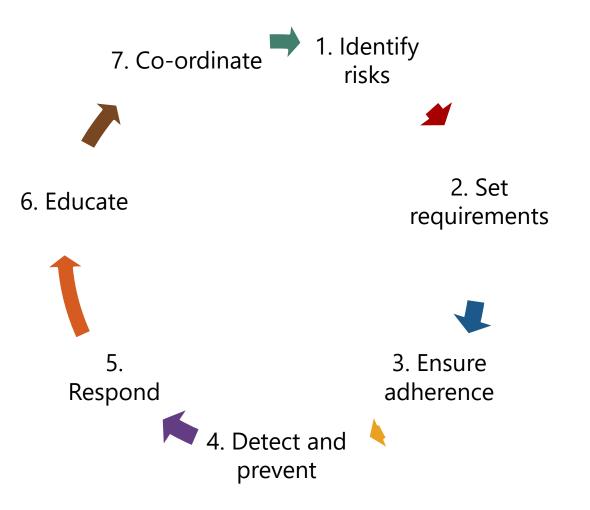
 Consider whether default management arrangements would still work in a largely WFH operating environment.

Interdependencies and collective preparedness

 An FMI's timely response to a stress event is dependent not only on its own operational preparedness, but also potentially on the preparedness of a wide range of entities in the ecosystem, including:

Securing endpoints in wholesale payments

- The CPMI is promoting, supporting, and monitoring progress in operationalising the strategy to reduce the risk of wholesale payments fraud related to end point security.
- Securing endpoints is more important than ever in the Covid-19 pandemic with a heightened level of cyber/phishing attack and weaker connectivity/protection due to WFH.



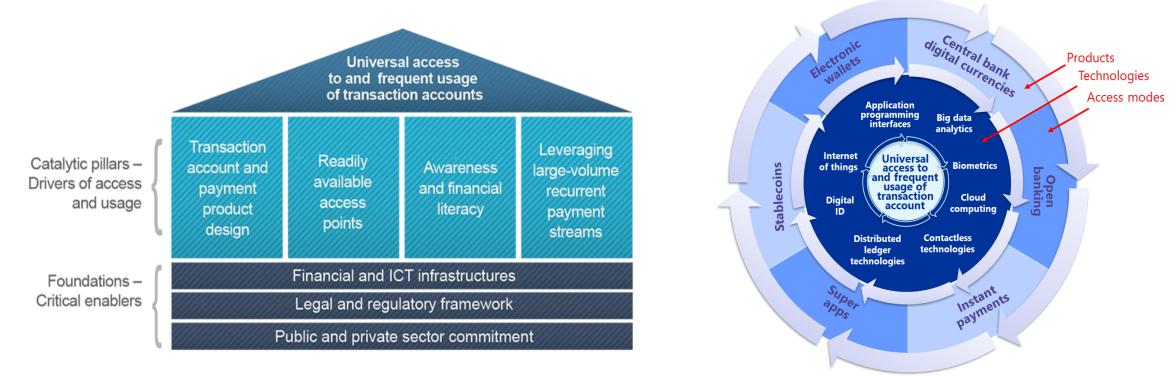


Payments Aspects of Financial Inclusion in the Fintech Era

Fintech can help to make the PAFI house a smart home & provide more people (financial) shelter

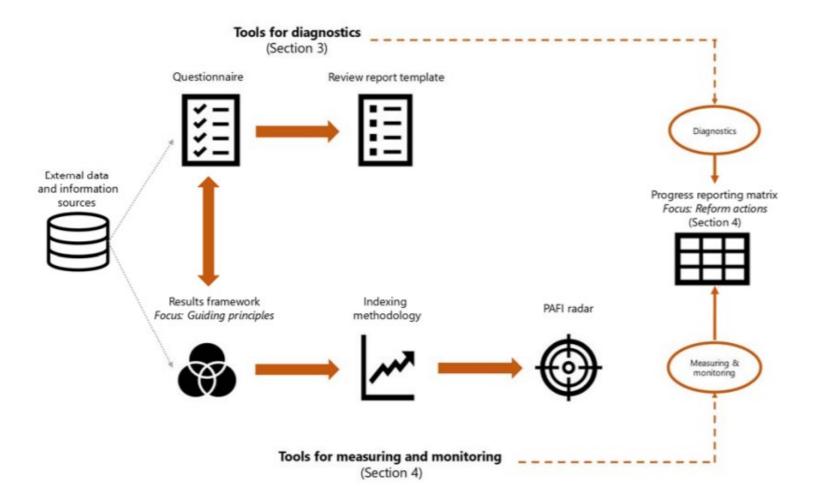
The PAFI "fintech wheel", 2020

The PAFI "house", 2016



Source: CPMI and WBG (2016), Payment aspects of financial inclusion, April; CPMI and WBG (2020), Payment aspects of financial inclusion in the fintech era, April.

Relationships between the PAFI application tools



Source: CPMI and WBG (2020), Payment aspects of financial inclusion: application tools, September.



Thank you